I insure every package that I send by any carrier (USPS, FedEx, etc.) to my customers. If there is damage to the contents I will file for compensation. I’ll also make sure that you receive compensation or a new product. However, in order for me to do this you need to give me photographic proof of the damage and save the shipping box and damaged item until I tell you that you may discard them. I need a photograph of the damage to both the shipping box and the contents. Don’t send the item back unless I ask you to do so. Thanks for your help with this.